



CUSTOMER HEALTH AND SAFETY POLICY

09.10.2024

1. Purpose of the Policy

The purpose of this policy is to ensure the health and safety of our customers by adhering to the highest standards of quality and sustainability in our wheel manufacturing processes. We are committed to creating products that not only meet regulatory requirements but also contribute positively to the well-being of our customers and the environment.

2. Commitment to Quality

We strive to use only materials that are safe and sustainable. Our manufacturing processes are designed to minimize harmful emissions and waste, ensuring that our products are not only durable but also environmentally friendly.

3. Safety Standards

All our wheels are designed and tested according to international safety standards. We conduct rigorous quality control checks throughout the manufacturing process to ensure that each product is safe for use. Regular audits and inspections are carried out to maintain compliance with safety regulations.

4. Customer Education

We believe that informed customers are safer customers. We provide comprehensive information about our products, including proper usage, maintenance guidelines, and safety features. Our after-sales service team is trained to answer any safety-related inquiries.

5. Transparency and Reporting

We commit to being transparent about our manufacturing processes and any potential risks associated with our products. We encourage feedback from our customers and will investigate any concerns promptly. Any incidents will be reported transparently, and corrective actions will be taken to prevent future occurrences.



6. Continuous Improvement

We are dedicated to continuous improvement in our health and safety practices. We regularly review and update our policies and procedures in line with the latest industry standards and customer feedback.

7. Sustainability Practices

We integrate sustainability into every aspect of our operations. This includes reducing energy consumption, recycling materials, and minimizing waste. Our goal is to create a safe product that supports a sustainable future for our customers and the environment.

8. Conclusion

Our commitment to customer health and safety is a fundamental part of our operations. By prioritizing quality, safety, and sustainability, we aim to build trust with our customers and contribute positively to the communities we serve.

General Manager